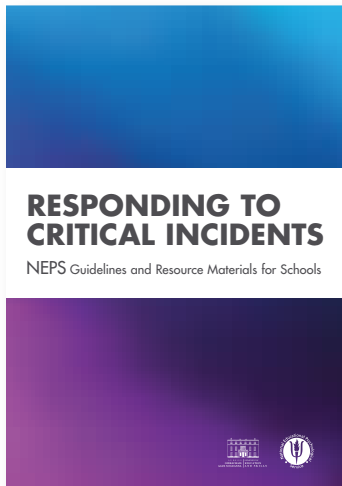


# Responding to Critical Incidents: NEPS eLearning Course for Schools



- > This course is designed to support school staff in preparing for and responding to critical incidents.
  - > The course is based on the 2016 publication '*Responding to Critical Incidents: NEPS Guidelines and Resource Materials for Schools*'.
  - > It is aimed specifically at a school's Critical Incident Management Team, but open to all interested staff.
  - > The format allows for self-directed, self-paced learning.
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- > The course incorporates the voice of schools who have experienced critical incidents.
  - > It consists of 10 modules and takes approximately 3-4 hours to complete.
  - > A certificate is awarded upon completion.
  - > Downloadable resources are available to save for future reference.
  - > The course will be available in English and Irish.
  - > NEPS will periodically offer an optional follow-up webinar for those who have completed the online training and have indicated that they would like additional support (based on demand)
  - > A summary PowerPoint presentation is available upon completion for participants to share with their school community as part of a whole staff input/training.
  - > For any questions about completing this course, or if you encounter any difficulties with the registration process, please email [NEPSlearning@education.gov.ie](mailto:NEPSlearning@education.gov.ie)

[Click here to register](#)

## What do schools say?

Feedback from schools who completed the pilot course:

### Pilot Findings:



"I thought the course was very well structured and is a great support in preparing for and managing a Critical Incident."



"I think all aspects of the course were very important and relevant for the different incidents that could occur."

"I feel more confident if I had to deal with a Critical Incident and I can create a policy/plan after completing the course so we are prepared."

## Direct quotes from teachers

"Being able to take the course at my own pace, pausing and reflecting, reviewing additional information."

"I am now aware of the importance of preparations and the key tasks involved in preparing for a Critical Incident. I am reminded of the importance of promoting wellbeing in school. I understand what a Critical Incident Management Team is and the roles within CIMT."

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